

# FIRST QUARTER 2017 EARNINGS CALL

May 24, 2017



# FIRST QUARTER HIGHLIGHTS

Comp Sales	+1.9%	
Gross Margin	34.40%	-64 bps <sup>1</sup>
SG&A	22.99%	-73 bps <sup>2</sup>
<b>Operating Margin</b>	9.25%	-117 bps <sup>1,2</sup>
EPS	\$0.70	<b>-28.6%</b> <sup>3</sup>
Adjusted EPS*	\$1.03	+18.4%

- Solid macro fundamentals, combined with our project expertise and omnichannel capabilities continued to drive comp growth
  - Positive comps in 12 of 14 regions
  - Positive comps in 8 of 11 product categories; flat in one product category
  - Pro comps well above the Company average
- Repurchased \$1.2 billion of stock under share repurchase program and paid \$304 million in dividends

<sup>&</sup>lt;sup>1</sup> Includes 15 and 65 bps negative impact to gross margin and operating margin, respectively, related to RONA's mix of business.

<sup>&</sup>lt;sup>2</sup> Includes 105 bps negative impact related to the Q1 2016 unrealized gain on a foreign currency hedge entered into in advance of the Company's RONA acquisition.

<sup>&</sup>lt;sup>3</sup> Includes a \$464 million loss on extinguishment of debt.

<sup>\*</sup> Adjusted EPS is a non-GAAP financial measure and reflects adjustments to both the current and prior year for certain discrete amounts. Refer to the Non-GAAP Measures section of this document, starting on page 13, for additional information as well as reconciliations between the Company's GAAP and non-GAAP financial measures.

# LOWE'S

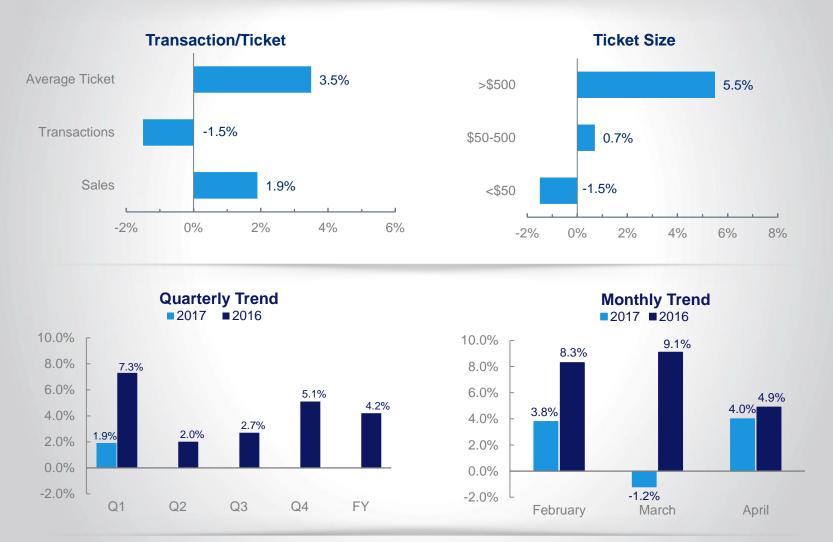
# TOTAL SALES SUMMARY<sup>1</sup>

	Total	% Change
Sales	\$16.9B	+10.7%
Average Ticket	\$70.79	+4.0%
Customer Transactions	238.2M	+6.4%

<sup>&</sup>lt;sup>1</sup> The calendar shift from the extra week in fiscal 2016 added approximately \$500 million in sales, while the acquisition of RONA accounted for approximately \$630 million of sales in the quarter. The acquisition of RONA aided transaction growth; the impact to average ticket was insignificant.



# **COMPARABLE SALES SUMMARY**<sup>1</sup>



<sup>&</sup>lt;sup>1</sup> RONA will be included in the comparable sales calculation upon the anniversary of the transaction in Q2 2017.



# PRODUCT CATEGORY PERFORMANCE<sup>1</sup>

# Above Average

Appliances
Flooring
Kitchens
Lumber & Building Materials
Rough Plumbing & Electrical
Tools & Hardware

# Below Average

Fashion Fixtures
Lawn & Garden
Millwork
Paint
Seasonal & Outdoor Living



# **OPERATING MARGIN SUMMARY**

	% of Sales	Leverage/ (Deleverage)	Drivers
Gross Margin	34.40%	(64) bps	<ul> <li>(-) Product mix and RONA</li> <li>(-) Promotional activity</li> <li>(-) Inflation</li> <li>(-) Pricing investments</li> </ul>
SG&A	22.99%	(73) bps	<ul> <li>(+) Store payroll</li> <li>(+) Incentive compensation</li> <li>(-) Last year's unrealized gain on foreign currency hedge</li> <li>(-) Private label credit program costs</li> <li>(-) Risk insurance</li> </ul>
Depreciation and Amortization	2.16%	20 bps	(+) Higher sales
Operating Margin <sup>1</sup>	9.25%	(117) bps	

<sup>&</sup>lt;sup>1</sup> Operating margin is defined as operating income as a percentage of sales.



# **BALANCE SHEET SUMMARY**

		YOY Change
Cash & Cash Equivalents	\$2.0B	-\$2.6B or -57.0%
Inventory	\$12.3B	+\$1.2B or +10.8% <sup>1</sup>
Inventory Turnover	3.95x	+12 bps
Accounts Payable	\$9.9B	+\$1.1B or +12.3%
Lease Adjusted Debt to EBITDAR	2.27x	
Return on Invested Capital <sup>2</sup>	15.6%	+67 bps

<sup>&</sup>lt;sup>1</sup> The increase relates primarily to the addition of RONA.

<sup>&</sup>lt;sup>2</sup> The net impact of non-cash charges related to our Australian join venture, the net gain on the foreign currency hedge and the charges recognized in the third and fourth quarters of 2016 negatively impacted ROIC by 225 basis points.



# STATEMENT OF CASH FLOWS SUMMARY

	Amount
Operating Cash Flow	\$3.3B
Capital Expenditures	\$0.2B
Free Cash Flow	\$3.1B
Share Repurchases: Fiscal Year Authorization Remaining	\$1.2B \$3.8B



# **ECONOMIC LANDSCAPE**

- Key drivers of home improvement spending are real disposable personal income, home prices, and housing turnover.
- Outlook for the home improvement industry remains positive, supported by job gains and income growth, debt service ratios near record lows, strong consumer balance sheets, and favorable revolving credit usage.
- Quarterly Consumer Sentiment Survey revealed that homeowners have an increasingly favorable view of the national economy and personal finances.
- Rising home prices should continue to encourage homeowners to engage in more discretionary projects in addition to ongoing maintenance and repair spending.



# STRATEGIC PRIORITIES

#### **Expand Home Improvement Reach**

- Serve more customers, more effectively
- Differentiate by establishing market leadership for home improvement project solutions
- Continue to deepen and broaden our relationship with the Pro customer

#### **Develop Capabilities to Anticipate and Support Customer Needs**

- Empower customers across the most relevant moments of their project journey
- Advance customer experience through our omni-channel assets

#### **Generate Profitable Growth and Substantial Returns**

- Enhance operating discipline and focus making productivity a core strength
- Reinvest in capabilities for the future



# 2017 BUSINESS OUTLOOK

(COMPARISONS TO FISCAL YEAR 2016 – A 53-WEEK YEAR; BASED ON U.S. GAAP)

- Total sales are expected to increase approximately 5 percent
- Comparable sales are expected to increase approximately 3.5 percent
- The Company expects to add approximately 35 home improvement and hardware stores
- Operating income as a percentage of sales (operating margin) is expected to increase approximately 120 basis points<sup>1</sup>
- The effective income tax rate is expected to be approximately 37.8 percent
- Diluted earnings per share of approximately \$4.30 are expected for the fiscal year ending February 2, 2018; reflective of the loss on extinguishment of debt and resulting lower interest expense
- Cash flow from operations are expected to be approximately \$5.9B
- Capital expenditures are expected to be approximately \$1.4B
- The Company expects to repurchase approximately \$3.5B of stock

<sup>&</sup>lt;sup>1</sup> Includes 12 bps benefit of net gain on settlement of foreign currency hedge entered into in advance of RONA acquisition (1Q 2016 and 2Q 2016), 44 bps impact of the non-cash charge associated with the Company's joint venture in Australia (3Q 2016), 15 bps impact of project write-offs that were a part of the ongoing review of strategic initiatives (3Q 2016), 12 bps impact of goodwill and long-lived asset impairment charges associated with Orchard Supply Hardware (3Q 2016), as well as 13 bps impact of severance-related costs associated with the Company's productivity efforts (4Q 2016).



# LOWE'S NEVERSTOP MPROVING

**APPENDIX** 



# FORWARD LOOKING STATEMENTS

This presentation includes "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. Statements including words such as "believe", "expect", "anticipate", "plan", "desire", "project", "estimate", "intend", "will", "should", "could", "would", "may", "strategy", "potential", "opportunity" and similar expressions are forward-looking statements. Forward-looking statements involve estimates, expectations, projections, goals, forecasts, assumptions, risks and uncertainties. Forward-looking statements include, but are not limited to, statements about future financial and operating results, Lowe's plans, objectives, business outlook, priorities, expectations and intentions, expectations for sales growth, comparable sales, earnings and performance, shareholder value, capital expenditures, cash flows, the housing market, the home improvement industry, demand for services, share repurchases, Lowe's strategic initiatives, including those relating to acquisitions by Lowe's and the expected impact of such transactions on our strategic and operational plans and financial results, and any statement of an assumption underlying any of the foregoing and other statements that are not historical facts. Although we believe that the expectations, opinions, projections, and comments reflected in these forward-looking statements are reasonable, such statements involve risks and uncertainties and we can give no assurance that such statements will prove to be correct. Actual results may differ materially from those expressed or implied in such statements. A wide variety of potential risks, uncertainties, and other factors could materially affect our ability to achieve the results either expressed or implied by these forward-looking statements including, but not limited to, changes in general economic conditions, such as the rate of unemployment, interest rate and currency fluctuations, fuel and other energy costs, slower growth in personal income, changes in consumer spending, changes in the rate of housing turnover, the availability of consumer credit and of mortgage financing, inflation or deflation of commodity prices, and other factors that can negatively affect our customers, as well as our ability to: (i) respond to adverse trends in the housing industry, a reduced rate of growth in household formation, and slower rates of growth in housing renovation and repair activity, as well as uneven recovery in commercial building activity; (ii) secure, develop, and otherwise implement new technologies and processes necessary to realize the benefits of our strategic initiatives focused on omni-channel sales and marketing presence and enhance our efficiency; (iii) attract, train, and retain highly-qualified associates; (iv) manage our business effectively as we adapt our traditional operating model to meet the changing expectations of our customers; (v) maintain, improve, upgrade and protect our critical information systems from data security breaches, ransomware and other cyber threats; (vi) respond to fluctuations in the prices and availability of services, supplies, and products; (vii) respond to the growth and impact of competition; (viii) address changes in existing or new laws or regulations that affect consumer credit, employment/labor, trade, product safety, transportation/logistics, energy costs, health care, tax or environmental issues; (ix) positively and effectively manage our public image and reputation and respond appropriately to unanticipated failures to maintain a high level of product and service quality that could result in a negative impact on customer confidence and adversely affect sales; and (x) effectively manage our relationships with selected suppliers of brand name products and key vendors and service providers, including third party installers. In addition, we could experience impairment losses if either the actual results of our operating stores are not consistent with the assumptions and judgments we have made in estimating future cash flows and determining asset fair values, or we are required to reduce the carrying amount of our investment in certain unconsolidated entities. With respect to acquisitions, potential risks include the effect of such transactions on Lowe's and the target company's strategic relationships, operating results and businesses generally; our ability to integrate personnel, labor models, financial, IT and others systems successfully; disruption of our ongoing business and distraction of management; hiring additional management and other critical personnel; increasing the scope, geographic diversity and complexity of our operations; significant integration costs or unknown liabilities; and failure to realize the expected benefits of the transaction. For more information about these and other risks and uncertainties that we are exposed to, you should read the "Risk Factors" and "Management's Discussion and Analysis of Financial Condition and Results of Operations—Critical Accounting Policies and Estimates" included in our most recent Annual Report on Form 10-K filed with the U.S. Securities and Exchange Commission (the "SEC") and the description of material changes thereto, if any, included in our Quarterly Reports on Form 10-Q or subsequent filings with the SEC.

The forward-looking statements contained in this presentation are expressly qualified in their entirety by the foregoing cautionary statements. The foregoing list of important factors that may affect future results is not exhaustive. When relying on forward-looking statements to make decisions, investors and other should carefully consider the foregoing factors and other uncertainties and potential events. All such forward-looking statements are based upon data available as of the date of this presentation or other specified date and speak only as of such date. All subsequent written and oral forward-looking statements attributable to us or any person acting on our behalf about any of the matters covered in this presentation are qualified by these cautionary statements and in the "Risk Factors" included in our most recent Annual Report on Form 10-K and the description of material changes thereto, if any, included in our Quarterly Reports on Form 10-Q or subsequent filings with the SEC. We expressly disclaim any obligation to update or revise any forward-looking statement, whether as a result of new information, change in circumstances, future events, or otherwise, except as may be required by law.



# **SUMMARY OF ADJUSTMENTS**

Summary of Operating Income Impacts (Income)/Expense		2016				
		Q2	Q3	Q4	YTD	Q1
Net Gain on Settlement of Foreign Currency Hedge	(160)	84			(76)	
Non-cash Charge on Australian Joint Venture			290		290	
Non-cash Project Write-offs			96		96	
Non-cash Goodwill & Long-lived Asset Impairment Charges			76		76	
Severance-Related Costs				84	84	
Total	(160)	84	462	84	470	
Summary of Not Fornings Impacts			2016			2017
Summary of Net Earnings Impacts (Income)/Expense	Q1	Q2	Q3	Q4	YTD	Q1
Loss on Extinguishment of Debt, Net of Tax Impact						286
Total						286



# **NON-GAAP MEASURES**

Management is using non-GAAP financial measures in this presentation because it considers them to be important supplemental measures of the Company's performance. Management also believes that these non-GAAP financial measures provide additional insight for analysts and investors in evaluating the Company's financial and operating performance. We have presented non-GAAP financial measures of adjusted earnings per common share to exclude the impact of certain items, as further detailed in the presentation and related earnings release, not contemplated in Lowe's Business Outlooks for 2017 and 2016 to assist the user in understanding performance relative to that Business Outlook. Management also uses the non-GAAP financial measures of EBITDAR, lease-adjusted debt, return on invested capital (ROIC) and free cash flow. The Company believes these non-GAAP financial measures provide useful insight for analysts and investors in evaluating what management considers the Company's core financial performance. These non-GAAP financial measures should not be considered alternatives to, or more meaningful indicators of, the Company's earnings per common share, total debt or other financial measures as prepared in accordance with GAAP. The Company's methods of determining these non-GAAP financial measures may differ from the methods used by other companies for these or similar non-GAAP financial measures. Accordingly, these non-GAAP financial measures may not be comparable to measures used by other companies.

Detailed reconciliations between the Company's GAAP and non-GAAP financial results are shown within and are available on the Company's website at www.lowes.com/investor.



## NON-GAAP MEASURES

#### **EBITDAR**

We define EBITDAR as earnings before interest, taxes, depreciation, amortization, share-based payments, rent, and certain items as defined by the Company's credit facility.

#### Lease-Adjusted Debt

We define Lease-Adjusted Debt as short-term debt, current maturities of long-term debt, long-term debt excluding current maturities, and six times the last four quarters' rent. We believe six times rent is a reasonable industry standard estimate of the economic value of our leased assets.

Lowe's believes the ratio of Lease-Adjusted Debt to EBITDAR is a useful supplemental measure, as it provides an indication of the results generated by the Company in relation to its level of indebtedness.



## NON-GAAP MEASURES

#### ROIC

We define ROIC as trailing four quarters' Net Operating Profit after Tax (NOPAT) divided by the average of ending debt and equity for the last five quarters.

Lowe's believes ROIC is a useful measure of how effectively the Company uses capital to generate profits.

#### Free Cash Flow

We define Free Cash Flow as net cash provided by operating activities less capital expenditures.

Lowe's believes Free Cash Flow is a useful measure to describe the Company's financial performance and measures its ability to generate excess cash from its business operations.



	Four Quarters Ended			
EBITDAR	May 5, 2017 April 29, 20			
Net Earnings	2,811	2,758		
Interest <sup>1</sup>	649	575		
Taxes	1,895	1,993		
Depreciation and Amortization <sup>2</sup>	1,579 1,572			
Share-based Payments	<b>92</b> <sup>3</sup>	113		
Rent	576	480		
Certain Charges	1,0134	530 <sup>5</sup>		
Unrealized FX Hedge Gain	-	(160)		
EBITDAR	8,615	7,861		

<sup>&</sup>lt;sup>1</sup> Interest includes amortization of original issue discount, deferred loan costs & other non-cash amortization charges

<sup>5</sup> Certain charges includes \$530M associated with the joint venture in Australia.

<sup>&</sup>lt;sup>2</sup> Depreciation and amortization represents total Company depreciation, including Distribution Networks and Millworks, as well as amortization of certain trademarks and intangibles

<sup>&</sup>lt;sup>3</sup> Includes a \$3M benefit related to award forfeitures associated with the productivity initiative.

<sup>&</sup>lt;sup>4</sup> Certain charges include the following: \$464M loss on extinguishment of debt, \$290M impairment associated with the joint venture in Australia, \$76M goodwill and long-lived asset impairment charge associated with Orchard Supply Hardware; \$96M charge related to a write-off as part of the Company's ongoing review of strategic initiatives; and \$87M charge from severance-related costs associated with productivity initiatives.



	Four Quarters Ended			
Lease Adjusted Debt	May 5, 2017	April 29, 2016		
Short-term Borrowings	-	-		
Current Maturities of LTD	295	1,083		
Long-term Debt Excluding Current Maturities	15,770	14,322		
Total Debt	16,065	15,405		
6 Times Rent	3,451	2,878		
Lease Adjusted Debt	19,516	18,283		
EBITDAR	8,615	7,861		
Lease Adjusted Debt to EBITDAR	2.27	2.33		



ROIC	Four Quarters Ended May 5, 2017 April 29, 2016			
Net Earnings	2,811	2,758		
Interest	649	575		
Loss on Extinguishment of Debt	464	-		
Taxes	1,895	1,993		
Net Operating Profit	5,819	5,326		
Effective Tax Rate	40.3%	42.0%		
Tax Adjustment	2,343	2,187		
NOPAT	3,476	3,139		
Average Debt and Equity	22,216	20,951		
ROIC	15.65% 14.98			



Free Cash Flow	FY 2017E	FY 2016	FY 2015
Net Cash Provided by Operating Activities	5,900	5,617	4,784
Capital Expenditures	1,400	1,167	1,197
Free Cash Flow	4,500	4,450	3,587



The following provides a reconciliation of adjusted diluted earnings per share to diluted earnings per common share, the most directly comparable GAAP financial measure.

	Three Months Ended May 5, 2017 Per Share Amount		Three Ap			
	Pre-Tax Earnings	Tax	Net Earnings	Pre-Tax Earnings	Tax	Net Earnings
Diluted Earnings Per Common Share			\$0.70			\$0.98
Loss on Extinguishment of Debt	0.54	(0.21)	0.33	-	-	-
Gain on Foreign Currency Hedge	-	-	-	(0.18)	0.07	(0.11)
Adjusted Diluted Earnings Per Share			\$1.03			\$0.87



# **INVESTOR RELATIONS CONTACTS**

#### TIFFANY MASON

Senior Vice President, Corporate Finance and Treasurer 704.758.2033 tiffany.l.mason@lowes.com

#### HEATHER HOLLANDER

Director, Investor Relations 704.758.3579 heather.hollander@lowes.com

Investor Relations Website www.Lowes.com/investor